

Instructions for Factory Reset (TIPc8x/TIPc9x)

Note: A Factory Reset deletes all settings made by the user (WiFi passwords, individually created channel lists, etc.). Recordings are excluded from this, as they are not stored on the TV box.

1. Disconnect the power cable from the TV Box.
2. On the back of the TV Box next to the Ethernetport is a reset button inside the uncovered socket.
3. Insert a toothpick, cotton swab or similar (nothing metallic!) into the uncovered socket. Gently push until you hear a click. Do not release pressure.
4. While the reset button is still depressed, insert the power cable again. Wait until the TV PLUS logo appears on screen and remove the stick.
5. After some seconds, the Android Recovery menu appears on screen. If LiveTV appears instead, repeat steps 1-4 (Important: Reset button must be depressed when the power plug is reconnected).
6. Move the cursor down to 'Wipe data / factory reset' and press button OK on the remote control.
7. Select 'Yes' and press button OK. The box will now be reset.
8. Wait until it is finished (the message 'Data wipe complete' in the lower left corner appears) and select 'Reboot system now'. The box will reboot. This can take up to 5 minutes. After that the TV Box is up and running again.
9. Check if the correct timezone is set in settings, otherwise EPG (ElectronicProgramGuide) will be wrong. Check if other settings also need to be changed.

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